



RIVIERBOS
GUEST HOUSE
★★★

P.O. Box 500 Stellenbosch 7599
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Email: info@rivierbos.co.za Web: www.rivierbos.co.za

GUEST DIRECTORY

Reception

Our reception is open 07:00 - 18:00

Breakfast

Breakfast is served daily from 07h00 till 10h00

Check-in and check-out times

Check in time is from 14h00 and check-out time is 11h00. Please speak to reception, should you require to make alternative arrangements. Please note that late check-outs involve additional cost.

Internet Connection

We have complimentary wireless internet available. There is no password required to connect to The Stellenbosch Hotel WIFI.

Credit Cards

We Accept the following credit cards:

MasterCard

VISA

American Express

Diners

Housekeeping

All our rooms are cleaned daily. Should you require extra linen or towels, please feel free to speak to reception for assistance. Water is Africa's most precious resource, so if you staying for more than one night, please leave your towel on the floor should you want them to be washed, alternatively please leave them on the towel rack.

Laundry

Hand it in at reception (bags provided). For same-day-service, laundry should be handed in by 09h00 every morning.

Dry Cleaning

Should you have any dry cleaning, ironing or special washing needs, please inform reception.

Towels

Extra towels are available from housekeeping or reception.

Hairdryers

Please ask reception.

Irons and Ironing boards

Please contact reception.

Maintenance

Should any electrical or mechanical item in your room be faulty, please bring this to the attention of Management so that immediate action can be taken.

Electrical Appliances

Electrical outlets in the Guest House are 220/240 V. Adaptors and international standard plugs are available from reception.

Air-Conditioning

All our rooms are equipped with air-conditioning. Should you need any assistance with the operation, please contact reception. We request that you please close the doors and the windows of your room whilst using the air-conditioning.

Daytrips/-tours

Reception will inform you about an interesting variety of daytrips, short tours.

Golf

There are several 18-hole golf courses situated in and around Stellenbosch.

Please contact reception for details or to book tee times.

Airport-Transfers

Transport to and from Cape Town International Airport can be arranged at reception.

Doctors / Dentist / Pharmacy

Should you at any time require any medical attention, please contact reception and we will make the necessary arrangements on your behalf. (insert stelkor number and chemist in checkers)

Emergency Fire Instructions

For fire safety information, please refer to instructions posted at the back of your room door.

Banking Facilities/Foreign Exchange

The closest banking facilities are within walking distance from our Guest House. Please ask reception for directions.

Photocopy service

A Photocopy service is available at reception. Per copy ZAR2.00 will be charged.

Smoking

No smoking is allowed in the Guest House. Smoking is permitted only in designated areas, where an ashtray is provided (outside).